Persistent gastro-oesophageal reflux symptoms despite proton pump inhibitor therapy

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Ms Olivia has been troubled by symptoms that resemble gastro-oesophageal reflux disease since her 40th birthday several years ago. She was prescribed proton pump inhibitors by several different doctors and has been taking them regularly with no improvement. She underwent gastroscopy about five years ago that reported normal results. In recent months, she underwent a cardiac evaluation that was also normal. She did not experience dysphagia, weight loss or vomiting.

WHAT IS GASTRO-oesophageAL REFUX DISEASE?
The Montreal definition proposed that gastro-oesophageal reflux disease (GERD) is a condition that develops when the reflux of gastric contents into the oesophagus causes troublesome symptoms and/or complications. Heartburn and regurgitation are typical symptoms of GERD. The Montreal consensus also includes a number of extra-oesophageal symptoms potentially attributed to GERD. It further defines ‘troublesome’ symptoms as an impairment in health-related quality of life for ≥ 2 days/week for mild symptoms or ≥ 1 day/week for moderate symptoms. The latest Rome IV classification proposes a more restrictive definition of GERD, limiting it to patients who have endoscopic features of reflux esophagitis and/or elevated oesophageal acid exposure on functional oesophageal tests.

HOW COMMON IS THIS IN MY PRACTICE?
Although GERD is a predominantly Western disease, with a prevalence of 10%–20% in North America and Western Europe, changing dietary patterns and a rise in obesity have resulted in the increasing prevalence of GERD in Asia. The prevalence of symptom-based GERD in Southeast Asia has been rising and was estimated to be 6.3%–18.3% from 2005–2010. Current guidelines recommend the use of acid-suppressive therapy with proton pump inhibitor (PPI) therapy as the first-line approach to GERD treatment. Despite the high efficacy of PPIs, up to 30% of patients continue to experience GERD-like symptoms even when adequately dosed. Patients who do not respond to PPIs or have any alarm symptoms (e.g. dysphagia, odynophagia, weight loss, vomiting and/or abdominal pain) require further evaluation. Gastroscopy is useful to exclude sinister conditions, especially in patients who have additional risk factors such as smoking, older age and a family history of upper gastrointestinal cancers.

WHAT CAN I DO IN MY PRACTICE?
History
There is no gold standard for the diagnosis of GERD. In our daily practice, we often rely on the subjective reporting of a constellation of symptoms and attribute these to GERD. For patients who fail to respond to PPIs, a variety of causes are possible, both GERD-related and non-GERD-related. A good history can clarify the nature of the patient’s symptoms and which symptoms respond or persist despite PPI therapy. Heartburn is characterised by a painful retrosternal burning sensation lasting for a short duration. Regurgitation is described as a backflow of gastric contents into the chest or mouth. Establishing compliance to PPIs, including the timing of medications and proper dosages, is important in the initial evaluation. PPIs are typically started at a standard dose on a once-daily basis. If the
patients do not respond, the physician can increase the dose to twice daily for a defined period of time (approximately eight weeks) and monitor the response to establish if the patients should continue taking PPIs for presumptive GERD or undergo further diagnostic tests. In clinical trials, PPIs are more efficacious for relieving symptoms of heartburn compared to regurgitation.15,16

It is also important to establish if a non-GERD-related aetiology (Box 1) is the cause of persistent symptoms. GERD is often overdiagnosed; atypical symptoms that are common and even less responsive to PPIs include chest pain in the absence of any abnormalities on cardiac evaluation; unexplained chronic cough that has been evaluated by a respiratory physician; or persistent throat symptoms despite a normal ear, nose and throat examination.17,18 Lastly, underlying anxiety and psychological comorbidities have to be excluded, as these conditions are frequently reported in patients with PPI-refractory symptoms who have underlying psychological comorbidities. Patients with high anxiety levels were reported to have persistent reflux-like symptoms.19

Functional gastro-oesophageal disorders have a negative impact on treatment outcomes.18 Based on the latest Rome IV criteria,20 functional heartburn and reflux hypersensitivity are part of the functional oesophageal disorders spectrum. These are characterised as disorders presenting with typical oesophageal symptoms that are not explained by a structural lesion, oesophageal motility disorder or underlying GERD. A diagnosis of functional oesophageal disorder has an arbitrary requirement of symptom onset at least six months before diagnosis and symptoms of at least three months’ duration.21 In addition, patients with functional heartburn may have symptom overlap with functional dyspepsia22 or irritable bowel syndrome.23

**Questionnaires**
Various questionnaires have been employed to diagnose GERD, but as these are neither sensitive nor specific for reflux,24 their use does not increase diagnostic accuracy.25 The GerdQ questionnaire24 comprises positive predictor questions about heartburn and regurgitation, and negative predictor questions about epigastric pain and nausea. Its sensitivity (65%) and specificity (71%) for GERD diagnosis were reported to be comparable to the clinical judgment of gastroenterologists.26 However, most of these questionnaires lack sensitivity and specificity, and cannot reliably distinguish GERD from functional dyspepsia. Language barriers, complexities in symptom description and cross-cultural differences are the main difficulties preventing the widespread use of GERD questionnaires in our local population.26

**Response to proton pump inhibitors**
Response to PPIs remains one of the most specific predictors of GERD and is useful in the primary care setting. The PPI test consists of measuring the symptomatic response to a 1–2-week course of a high-dose PPI in patients with GERD symptoms. The rationale for a high-dose PPI (typically a double dose) is the need to suppress gastric acid secretion and heal erosive oesophagitis.27

There is a lack of consensus on the definition of a PPI non-responder.28 The dose of PPIs and duration of treatment required to fulfil the criteria is not well defined, varying from single to double dose, and ranging from 8–12 weeks, respectively. Sifrim and Zerbib29 defined refractory GERD as heartburn and/or regurgitation symptoms occurring at least three times per week despite a stable double dose of PPI, during a treatment period of at least 12 weeks. In a prospective study of 544 patients with typical GERD symptoms, a 75% symptom response to a double dose of PPIs of one week’s duration showed a sensitivity of 96.5% (95% confidence interval [CI] 94%–98%) and specificity of 34.6% (95% CI 25%–43%) for a diagnosis of GERD.30

**Lifestyle changes**
Dietary modifications and lifestyle measures are useful for GERD patients. Weight loss in patients who are overweight or have recent weight gain has been proven to improve GERD symptoms, as well as elevation of the head of the bed.31 Patients should also avoid a supine position immediately after meals and having meals up to two hours before bedtime. Dietary triggers for reflux include caffeine, chocolate, carbonated beverages and foods with high fat content.

**WHAT INVESTIGATIONS ARE PERFORMED IN A SPECIALIST SETTING?**

**Gastroscopy**
The American Society for Gastrointestinal Endoscopy recommends endoscopy for patients with GERD symptoms that persist despite appropriate medical therapy.12 Gastroscopy has poor sensitivity26,32 but good specificity (90%–95%)33 for the diagnosis of GERD in the presence of the endoscopic features of reflux oesophagitis, peptic strictures, erosions, ulcers and Barrett’s oesophagus. However, the majority of patients with refractory reflux symptoms will have normal endoscopy. Nevertheless, gastroscopy remains an important screening tool to exclude an underlying organic lesion of the upper gastrointestinal tract and

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**Box 1. Causes of persistent reflux-like symptoms despite PPIs:**

**Reflux-related causes:**
- Persistent acid reflux – inadequate dosing; lack of compliance to PPI therapy; incorrect timing of medication or non-compliance; pathological acid levels, such as in Zollinger-Ellison syndrome; rapid PPI metabolisers; and true resistance to PPIs. These patients will show evidence of raised 24-hour oesophageal acid exposure time (AET).
- Reflux hypersensitivity – normal 24-hour oesophageal AET but a positive symptom index (SI) and/or positive symptom association profile (SAP) for acid reflux and/or non-acid reflux-related events. This is shown by the presence of a positive SI ≥ 50% and/or SAP ≥ 95%, based on functional oesophageal tests.
- Functional heartburn – normal oesophageal AET and a negative SI or SAP.

**Non-reflux-related causes:**
- Functional gastrointestinal-related – ischaemic heart disease.

**Non-reflux-related causes:**
allow for oesophageal biopsies in conditions such as pill-induced oesophagitis, skin diseases with oesophageal involvement, peptic ulceration of the oesophagus and eosinophilic oesophagitis.

**Functional oesophageal tests**

In patients who remain symptomatic despite PPIs, functional oesophageal tests provide a useful objective measure of oesophageal function after exclusion of any structural lesion or cardiac cause. Oesophageal manometry is an important diagnostic tool to exclude achalasia as well as other major motility disorders, including oesophageal spasm, aperistalsis and hypercontractile oesophagus. Ambulatory 24- or 48-hour oesophageal pH studies or 24-hour combined pH-impedance studies are well-described diagnostic modalities used by gastroenterologists to confirm or exclude GERD as a cause of persistent symptoms. This would avoid the unnecessary use of PPIs when there is no objective evidence of GERD.

**Oesophageal pH monitoring**

Ambulatory reflux monitoring plays an important role in the diagnosis of GERD. Oesophageal pH monitoring can be performed using either the conventional nasopharyngeal pH catheter monitoring system, for a period of 24 hours, or the wireless 48-hour pH monitoring device (i.e. Bravo® capsule). Compared to the nasopharyngeal catheter system, the wireless capsule is cosmically more acceptable to most patients, as it is attached to the lower oesophageal mucosa and allows for a longer duration of monitoring of up to 48 hours. Based on normal values that were previously published for the 24-hour nasopharyngeal catheter system and wireless Bravo capsule, we can objectively quantify oesophageal acid exposure (usually expressed as the percentage of time during which pH < 4). GERD is diagnosed in the presence of an elevated oesophageal acid exposure time. In addition, ambulatory reflux monitoring allows physicians to establish the temporal association between the patient’s symptom episodes and acid reflux events. A symptom episode is considered to be reflux-related if symptom onset occurs within two minutes of a reflux event. The importance of symptom association in a patient who continues to have persistent reflux-like symptoms is that it allows us to distinguish reflux hypersensitivity (positive symptom association) from functional heartburn (negative symptom correlation).

**Combined pH-impedance monitoring**

In recent times, there has been an increasing awareness of non-acid reflux as a cause of persistent symptoms. Unlike the conventional 24-hour nasopharyngeal pH monitoring device, which measures only events related to acid reflux, the combined pH-impedance monitoring device can measure both events related to acid reflux (pH < 4) and non-acid reflux (pH ≥ 4). In addition, it permits further characterisation of the nature of the refluxate (i.e. air, reflux or mixed air-liquid reflux), and the number of acid and non-acid reflux events. Apart from the objective measurement of reflux events, pH-impedance studies also allow the patient’s symptoms to be directly correlated with both acid and non-acid reflux events. Studies have shown that non-acid reflux accounts for persistent reflux-like symptoms in patients who respond poorly to PPIs. Based on the results of functional diagnostic tests, the causes of PPI-refractory GERD can be classified as reflux-related or non-reflux-related (Fig. 1 & Box 1).

For PPI non-responders who have an elevated number of reflux episodes on 24-hour pH-impedance studies, the use of transient lower oesophageal sphincter relaxation (tLESR) inhibitors can be considered. Baclofen, a gamma-aminobutyric acid agonist that reduces the frequency of tLESRs and number of reflux events, can be beneficial for patients who continue to have persistent reflux symptoms despite PPIs. However, the central side effects of baclofen, especially dizziness and drowsiness, have restricted its widespread use. Once the diagnosis of a functional oesophageal disorder has been made, appropriate treatment should be instituted, while PPIs should be stopped. The use of visceral pain modulators may be beneficial in patients who have functional heartburn or oesophageal hypersensitivity. However, psychological comorbidities can also affect oesophageal perception, resulting in reduced pain thresholds. The use of pain modulators, including tricyclic antidepressants, selective serotonin reuptake inhibitors and serotonin-norepinephrine reuptake inhibitors, was reported to be beneficial.

Ms Olivia underwent gastroscopy, which returned normal results, and oesophageal manometry to exclude any underlying oesophageal motility disorders. Her 24-hour combined pH-impedance study showed a normal oesophageal acid exposure time and negative symptom association profile (i.e. symptoms of heartburn did not correspond to any reflux event during ambulatory reflux monitoring). Further history revealed that she was having difficulty coping with her job while taking care of her three school-going children, as her husband was often overseas. She was referred to a psychologist and underwent cognitive behavioural therapy for underlying anxiety and stress management. Her husband was supportive and changed his job to spend more time at home. At her last clinic visit, Ms Olivia showed much improvement and had stopped her acid suppressants.

**CONCLUSION**

Despite major advances in our understanding of GERD, management remains a challenge. Due to their established efficacy and safety, PPI treatment is often used as a therapeutic trial to diagnose GERD in the absence of alarm symptoms such as bleeding, weight loss, anaemia or dysphagia. A single dose of PPI provides adequate symptom relief in most patients; however, some may require dose escalation to twice a day. Patients unresponsive to PPI therapy are often labelled as having refractory GERD.

Failure to respond to a complete course of PPIs should alert the clinician to a non-GERD cause. The continued use of
GERD symptoms

Gastroscopy normal, persistent reflux symptoms

Reflux oesophagitis/Barrett’s oesophagus

Oesophageal manometry

Manage accordingly

Major oesophageal motility disorder

Manometry normal, minor motility disorder

24-hr pH-impedance

High AET

Normal AET, positive SI/SAP for acid reflux

True NERD

Reflux hypersensitivity (acid reflux)

Normal AET, positive SI/SAP for non-acid reflux

Normal AET, negative SI/SAP

Reflux hypersensitivity (non-acid reflux)

Functional heartburn

TAKE HOME MESSAGES

1. GERD is a common condition, but overdiagnosis (especially in patients with atypical manifestations) leads to the unnecessary prescription of PPIs and high costs for patients.

2. Primary care physicians play a crucial role in assessing the patient and should take into account the symptom profile as well as any underlying psychological comorbidities.

3. The presence of any alarm symptoms (e.g. dysphagia, odynophagia, weight loss, abdominal pain and/or vomiting) warrants early referral to a gastroenterologist for further evaluation.

4. Start PPIs at a once-daily standard dose and monitor the patient’s response. Patients who continue to remain symptomatic should be referred for further evaluation. The most common first-line investigation is gastroscopy. In patients without structural lesions, functional oesophageal tests that gastroenterologists may perform include oesophageal manometry and 24-hour ambulatory pH-impedance studies. These tests measure oesophageal acid exposure and reflux numbers, and assess the temporal association between the patient’s symptom episodes and reflux events.

5. In the absence of high oesophageal acid exposure or a positive symptom association, repeated prescriptions for PPIs and escalation of acid-suppressive therapy are ineffective and lead to unnecessary costs.

ABSTRACT

About one-third of patients with suspected gastro-oesophageal reflux disease (GERD) do not respond symptomatically to proton pump inhibitors (PPIs). Many of these patients do not suffer from GERD, but may have underlying functional heartburn or atypical chest pain. Other causes of failure to respond to PPIs include inadequate acid suppression, non-acid reflux, oesophageal hypersensitivity, oesophageal dysmotility and psychological comorbidities. Functional oesophageal tests can exclude cardiac and structural causes, as well as help to confirm or exclude GERD. The use of PPIs should only be continued in the presence of acid reflux or oesophageal hypersensitivity for acid reflux-related events that is proven on functional oesophageal tests.

Keywords: acid reflux, GERD, non-acid reflux, pH-impedance, reflux hypersensitivity
REFERENCES


1. The Montreal definition proposed that gastro-oesophageal reflux disease (GERD) is a condition that develops when the reflux of gastric contents into the oesophagus causes troublesome symptoms and/or complications.

2. Heartburn and regurgitation are typical symptoms of GERD, while non-cardiac chest pain, unexplained chronic cough and throat symptoms are atypical symptoms.

3. The prevalence of GERD is rising in North America and Western Europe, but is decreasing in Asia due to changing dietary patterns.

4. Current guidelines recommend the use of antacids, when necessary, as the first line of treatment for GERD, and acid-suppressive therapy with proton pump inhibitors (PPIs) as the second-line approach.

5. PPIs suppress gastric acid secretion but have limited efficacy in oesophageal mucosal healing.

6. Despite the high efficacy of PPIs, up to 30% of patients continue to experience GERD-like symptoms even when adequately dosed.

7. Gastroscopy is useful to exclude any sinister conditions, especially in patients who have additional risk factors such as smoking, older age and a family history of upper gastrointestinal cancers.

8. Ambulatory oesophageal reflux monitoring is useful to confirm or reject the diagnosis of GERD when it remains doubtful.

9. GERD can be a costly disease, especially when treatment failure leads to a longer or higher dose, or different course of PPIs.

10. Compared to patients with erosive oesophagitis, patients with non-erosive reflux disease have a 20% reduction in therapeutic gain from PPIs.

11. 15%–30% of patients with persistent GERD symptoms report an impaired quality of life.

12. Failure to respond to PPIs can be due to a variety of causes that may be related or unrelated to GERD.

13. Heartburn is described as a backflow of gastric contents into the chest or mouth.

14. In clinical trials, PPIs are more efficacious for relieving symptoms of regurgitation compared to heartburn.

15. Underlying anxiety and psychological comorbidities are frequently reported in patients with PPI-refractory symptoms; patients with high anxiety levels have been reported to have persistent reflux-like symptoms.

16. Functional gastro-oesophageal disorders require symptom onset of at least three months prior to diagnosis and symptoms of at least two weeks’ duration.

17. Language barriers, complexities in symptom description and cross-cultural differences are the main difficulties preventing the widespread use of GERD questionnaires in our local population.

18. A symptomatic response to a 1–2-week course of high-dose PPI in patients with GERD symptoms remains one of the most specific predictors of GERD and is useful in the primary care setting.

19. The majority of patients with refractory reflux symptoms will have normal endoscopy results.

20. Once the diagnosis of functional oesophageal disorder has been made, appropriate treatment should be instituted, with continued use of PPIs to prevent recurrence of symptoms.

Doctor’s particulars:
Name in full: _______________________________________________________________________________________________
MCR number: ____________________________________  Specialty:   ________________________________________________
Email address: _______________________________________________________________________________________________

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